



اَوْنِيْزْسِيْتيْ تِيْكَنُوْلُوْجِيْ مَآرَا
UNIVERSITI
TEKNOLOGI
MARA

**FACTORS AFFECTING PERCEPTION OF WORKING ENVIRONMENT
AMONG MANUFACTURING WORKERS IN MALAYSIA**

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**BACHELOR OF BUSINESS ADMINISTRATION
WITH HONOURS (HUMAN RESOURCE MANAGEMENT)
FACULTY OF BUSINESS MANAGEMENT
UNIVERSITI TEKNOLOGI MARA
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**Submitted in Partial Fulfilment of the
Requirement for the
Bachelor of Business Administration
with Honours (Human Resource Management)**

**FACULTY OF BUSINESS MANAGEMENT
UNIVERSITI TEKNOLOGI MARA
KAMPUS BANDARAYA MELAKA**

JANUARY 2019

DECLARATION OF ORIGINAL WORK



**BACHELOR OF BUSINESS ADMINISTRATION WITH HONOURS
(HUMAN RESOURCE MANAGEMENT)
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UNIVERSITI TEKNOLOGI MARA
“DECLARATION OF ORIGINAL WORK”**

I, NUR HASHIMAHTUL MAZIAH BT MOHAMED, (I/C Number: 940419016192)

Hereby, declare that:

- This work has not previously been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted for this degree or any other degrees.
- This project-paper is the result of my independent work and investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledge.

Signature: SHma

Date: 3RD JANUARY 2018

LETTER OF SUBMISSION

January 2019

The Head of Program

Bachelor of Business Administration (Hons.) Human Resource Management

Faculty of Business Management

Universiti Teknologi MARA Kampus Bandaraya Melaka

110, Off Jalan Hang Tuah

75300 Melaka.

Dear Sir/Madam,

SUBMISSION OF PROJECT PAPER

Enclosed here is the project paper entitled “Factors Affecting Perception of Working Environment among Manufacturing Workers in Malaysia” to fulfil the requirement as needed by the Faculty of Business Management, Universiti Teknologi Mara (UiTM).

Thank You.

Sincerely,

Shima

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Nur Hashimahtul Maziah Binti Mohamed

2015145819

ABSTRACT

Every organization in this world are competing with each other to strive for success. A higher achievement of the organization are depending on its manpower or the human capital because employees are one of the main factors that contribute to the success of the organizations. On top of that, employee's productivity is an important elements that indicate how well they are able to perform towards achieving the organization's goals and objectives. These productivity among the employees are influence by various factors that need to be assessed so that it can be maintained to ensure their performance are consistence. Therefore, the aim of this research study is to investigate the factors affecting perception of working environment among manufacturing workers in Malaysia as employee's level of productivity is indirectly affected when they perceived positive working environment. The objective that researcher tried to achieve are to determine the relationship between three different variables namely work-life balance, social dialogue and happiness with the perception of the working environment. Thus, this research will cover employees who work in manufacturing organizations located at Muar, Johor and Seremban, Negeri Sembilan. They are given a set of questionnaires that using 4-points Likert Scale through online methods and the data will be analysed using Statistics Package for Social Science (SPSS). The findings and results shows that social dialogue and happiness influenced the perception of working environment. However, the variable of work-life balance is said has no relationship with the dependant variable. Therefore, the results will provide the insights for employers in managing the workplace to influence employees' perceptions as well as enhance the level of productivity.